SUCCEED WITH CUSTOMER’S SUCCESS
SERVING 450+ LOCATIONS ACROSS INDIA

COMBINED MANAGEMENT EXPERIENCE OF 400+ YEARS

SUCCEED WITH CUSTOMERS SUCCESS

PROVEN STRONG & EFFECTIVE TALENT ACQUISITION AND RETENTION PROCESS
**FutureSoft** Solutions Pvt. Ltd is a leading consulting, technology and next-generation systems integration company. We are committed to outperform competition and stay abreast to the innovation curve.

Formed in 1996 with headquarters in New Delhi, FutureSoft Solutions has achieved a significant benchmark in IT services and system integration.

We have empowered our clients in over 450+ locations across India by offering innovative, cost-effective, end-to-end business solutions and services that are customizable, dynamic and extensible.

---

**Vision and Mission**

To be the technology partner of choice for forward looking customers by offering technology-enabled business solutions and services.

In the fast changing IT world, we strive to be a technology expert obsessed with overcoming business challenges through impeccable use of ICT and to bring our clients closer to turning their ambitious ideas into achievements.
With recent advancements in IT technologies, Digital Data & Digital Resources, are managed through Digitization process. With the right techniques and vision, useful information can be extracted from such resources. New opportunities have opened up to use huge amount of digital resources leading to improvement in efficiency.

**eSign**

Seamless Technology Innovation

Electronic signatures bridge the gap of time and geography, making once tedious tasks timely and seamless. From banking, to insurance, to the legal sector, nearly every industry employs elements of electronic signatures to streamline business processes.

eSign services has been developed as a new and innovative electronic signature service, which can facilitate an Aadhaar holder to digitally sign a document within seconds from anywhere and anytime.

- Legally recognized
- Improves user convenience
- Bridges gap of time and geography
- Tampered proof digital signature
- Privacy maintained
- Flexible and fast integration with application

**IoT**

Make the Internet-of-Things Real Today

Slowly but surely, “things” all around us are transcending their old physical-object-status by becoming smart and connected. They are joining the so-called “Internet of Things” as a result.

The Internet of Things (IoT) is regarded as one of the most disruptive technologies of this century. IoT is an ecosystem of connected physical objects that are accessible through the internet. Connecting everything and everyone, IoT is making the world smarter and better than ever before.

- Easier tracking on quality and the viability of things
- Time saver
- Safety, Comfort, Efficiency
- Cost effective
- Better Decision Making

**Public Key Infrastructure**

Build Trusted Identity and Enable Authorized Access

Through PKI, we manage keys and certificates for an organization to establish and maintain a trustworthy networking environment. Our entire ecosystem is devoted to digital certificates and encryption. Each PKI certificate is a unique identifier and greatly aids in creating trusting relationships between customers and businesses. The PKI environment includes Credential Management solutions for complete lifecycle administration of certificates and permissions. Authentication, Digital signing and Encryption are specialized services of PKI.

- Transparent and secured
- Mutual Authentication
- Highly Scalable
- Trusted Identity Solution
- Flexible Operational Models
- Feasible enablement of Single Sign On
- Trusted Security Leader
- Standards-based technology
Hyper-converged infrastructure replaces discrete server, storage and networking equipment and puts it all in one box that is pre-configured for easy deployment. This scale-out capability enables IT departments to grow the infrastructure with much finer granularity. Converged infrastructure systems empower IT by reducing complexity in your IT environment and deliver technology your organization needs by way of combining integrated, software-defined compute and storage resources with automatic discovery and configuration.

### Simple and Flexible to use compared to legacy solutions
- Data protection services
- Cost efficient
- Agile and scalable architecture

### Restoration Services
- Multiple switches managed as single system

### The Next Generation of Converged Infrastructure

### Moving the needle of business efficiency
Automation is moving the needle of business efficiency and simplifying human lives in general. Organizations that embrace business process automation have cut costs, saved time, and asked their manual workforce to solve problems that are more intelligent. Technology is the enabler of business process automation, and it can automate workflows to the point where human intervention is unnecessary. Business process takes away complex and most redundant steps in turn bringing in simple actionable.

- Minimizes cost & manual errors
- Streamlines communication
- Integration of multiple systems together
- Time saver
- Enforce accountability

### Reliable Technology
The NOC is like the heart of the operation; working constantly and never missing a beat to make sure that every network is up and running with no problems, round the clock.

The degree of uptime in critical IT infrastructure is a hallmark of a well-managed company. Be it Servers, Routers, Intelligent Switches, Telecom systems, Cloud and other IT services, they need to function smoothly so that customer operations remain efficient and productive. FSPL is equipped to offer high efficiency & profit with NOC services.

- 24*7*365 round the clock support
- Secured and Stable
- Optimized network performance
- Control Cost
- Less down time and higher productivity
- Issues detected at initial stage resulting to easy solution
Expertise and Offerings

FutureSoft's ICT (Information and Communication Technology) consulting and integration services add value to your business by ensuring that technology is aligned with your business objectives no matter the size and nature of your organization. As a full life-cycle service provider, we help you implement, integrate, transition, manage and continually improve the solution.

Data Center

Our vendor-agnostic engagement addresses customers' needs at any point in their data center build, optimization and transformation journey.

- Software-defined data center
- Data Center build
- Critical relocation services
- Converged infrastructure
- Managed Data Center services
- Infrastructure as a Service (IaaS)

Storage Management

Our technology alliances and capabilities enable us to offer high availability storage and data management solutions, and to reduce cost, complexity and risk.

- Software defined storage
- Storage consolidation and virtualization
- Storage migration and replication
- Data management and availability
- Disaster recovery and business continuity
- Critical business applications & end user compute backup

Virtualization

Our best-in-class infrastructure optimization services and virtualization solutions help customers create a simplified and centrally managed infrastructure, aligned to their business needs.

- Server virtualization
- Storage virtualization
- Virtual desktop infrastructure
- Virtualization assessment
- Cloud build and deployment

Cloud Computing

We act as a transformation partner for large enterprises and SMBs by offering unparalleled competencies and capabilities with rich customer experience in cloud engagements.

- Infrastructure as a service
- Platform as a service
- Software as a service
- Business process as a service
- Data recovery as a service
- Managed hosting
- Adoption of private, public and hybrid cloud
Our comprehensive unified communication framework allows organizations to unify voice, video, email, instant messaging, and directories for seamless collaboration.

- Unified communication and collaboration
- Social collaboration
- Video collaboration

Our security solutions and services help organizations minimize risks, ensure regulatory compliance and proactively protect information assets against emerging threats.

- Managed security services
- Governance, risk and compliance (GRC)
- Enterprise vulnerability management

Our solutions help customers define a comprehensive mobility blueprint to break organizational siloes and achieve business objectives and goals.

- Sales force automation
- Mobile application development
- Mobile device management

Our application development and support solutions help customers reduce application lifecycle management costs, increase agility and innovation, and attain faster time-to-market.

- Application consulting
- Application integration and migration
- Custom application development

- Secure mobile access
- Mobile application integration

- Identity and access management
- Security information and event management (SIEM)
- Fraud management and digital forensics

- Mobile application development
- Quality assurance and testing
- Web and enterprise portals
Managed Services

What differentiates us is our managed services expertise backed by a truly global delivery network. With state-of-the-art NOC, we provide end-to-end IT infrastructure to 500+ organizations globally, managing more than 1 million IT assets across 6 lakh users. The quality and reliability of our services is guaranteed with best practices in line with ITIL.

Managed Application Services

We offer a suite of services in application management backed by experts in testing, packaging and deployment. Our approach covers the end-to-end process for application readiness starting from discovery to functional testing.
- Database management
- Application management
- Mail management
- Application administration and production support
- Application packaging
- Image and patch management
- Monitoring and reporting

Managed Network and Security Services

Our comprehensive network and security services include voice, video and data infrastructure as well as information security management through state-of-the-art NOC with service-oriented platforms and people with vast technology knowledge.
- Data center, WAN and campus network management
- Voice and video management
- Network security management
- Web, email, gateway and end user compute security
- Governance, risk and compliance
- Identity and access management
- Security information and event management

Consulting, Advisory and Migration Services

Our IT consulting and migration services address not only the technology transformation, but also the impact of new technology on your organization. We enable you to leverage your technology investment.
- Strategic and architecture consulting
- IT infrastructure migration
- IT upgradation consulting
- Critical business application consulting
- Data center, DR and BCP consulting
- Field support (on-call basis support across India)

IT Support Services

Our maintenance and support services, combined with our contract aggregation capabilities and monitoring services, provide a portfolio of flexible service products and options to ensure protection from downtime.
- Hardware support
- Software support
- Asset management
- Uptime maintenance and support
- Hardware AMC (desktop, server, network, telecom etc.)
- FMS (onsite, shared service)
Remote Infrastructure Management

Our RIM (remote Infrastructure management) services provide an infrastructure monitoring capability integrated with ITIL-aligned processes to ensure your enterprise infrastructure availability is proactively maintained at the required level for business continuity.

- IT service desk and incident management
- Link & network monitoring
- Server monitoring (physical server / AD / messaging / DB)
- Backup monitoring
- Application monitoring
- Production management
- Internet traffic monitoring

Resource Augmentation

We offer resource augmentation services to deliver faster speed-to-market, industry and technical experience, and cost-savings from internal training and skills development.

- Production and implementation support
- Engineering services
- Legacy maintenance
- Application development
- Web development
- Upgrades and migration
- Third-party integration
Customer Testimonials

It is always a pleasure to work with fantastic people who deliver on their commitments every time and support you when you need them the most. Futuresoft has always been transparent and flexible in the long-standing partnership we share. Their partnership has helped us achieve our strategic business objectives and contributed significantly to our growth. The team at Futuresoft is rightly skilled and is always striving to provide technology enhancements that keep our organization cutting edge. Thank you team Futuresoft!

**AVP Technologies, Quattro BPO Solutions Pvt. Ltd.**

The key word that highlights our association with FSPL is “Reliability”, because of their clear communication and ability to match and maintain their commitment.

**Senior Manager - IT, Cogencis Information Services**

I would rank Futuresoft on the top of the customer service chart at Bennett. Understanding the customer’s requirements, charting a course to fulfil them and eventually implementing them with a personal touch has been their forte. We will be happy to expand our partnership with Futuresoft and build a long-lasting and mutually-beneficial relationship.

**General Manager, Bennett Coleman & Company Ltd**

I would term FSPL as “instant changer”, since their capabilities can efficiently bring change as their requirement. Their openness, readiness to take challenges and quickly adapting to the need of the hour, truly makes them a winning partner.

**Country Manager - IT, Publicis Groupe**

We have been associated with FutureSoft for more than 8 years. During our association, we found them proactive and a trustworthy partner willing to work with us anytime. They offer proven solutions as per industry best practices and will continue to be our preferred partner in numerous engagements.

**Chief Manager, JK Tyres**
### Sectors

<table>
<thead>
<tr>
<th>Sectors</th>
<th>Managed Network Services</th>
<th>Managed Application Services</th>
<th>Managed Security Services</th>
<th>IT Support Services</th>
<th>Remote Infrastructure Management</th>
<th>Resource Augmentation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Retail / FMCG</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Manufacturing</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>BFSI</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>ITES</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>BPO/KPO</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Media &amp; Entertainment</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Hospitality</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Healthcare</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Government</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
</tbody>
</table>

### Key Customers

<table>
<thead>
<tr>
<th>Sectors</th>
<th>Key customers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Retail / FMCG</td>
<td>Pantaloons, Wal-Mart, ITC, Carrefour, Coke, Pepsi</td>
</tr>
<tr>
<td>Manufacturing</td>
<td>Jindal, Punj Lloyd, Rico Auto, Jubilant Group, Bata, Greenply, PL Engineering</td>
</tr>
<tr>
<td>BFSI</td>
<td>Amex FRC, BOA, HDFC, Aegon LIFE, GE, Fiserv, Canara HSBC, Max Life, Edelweiss, Max Bupa, Tata BSS, ABN AMRO, Man Financial, SPA Group</td>
</tr>
<tr>
<td>ITES</td>
<td>HCL, Adobe, Tech Mahindra, Dell, Cadence, IBM, Capgemini, Steria, Atos, R Systems, Xibia, Annik Technologies</td>
</tr>
<tr>
<td>BPO/KPO</td>
<td>Quatrro, Vertex, Genpact, iGATE, i-Yogi, Serco, Sapient, Impetus, Aptara, Concentrix, HCL BPO, Tech Mahindra BPO</td>
</tr>
<tr>
<td>Media &amp; Entertainment</td>
<td>Publisys Group, BCCL, India Today Group, NDTV, TV 18, Hindustan Times, ESPN, Cogencis, PVR, Walt Disney, Times Now</td>
</tr>
<tr>
<td>Hospitality</td>
<td>Lalit, EIH, IHG, Dominos, Ibibo, Leela</td>
</tr>
<tr>
<td>Healthcare</td>
<td>Max Healthcare, Artemis, Fortis, Sun Pharma</td>
</tr>
<tr>
<td>Government</td>
<td>AAI, NPCL, BHEL, HPCL, REC, NTPC, Railways, IRCTC, PFC</td>
</tr>
<tr>
<td>Others</td>
<td>Lufthansa, Bharti, Jaypee Group, Atos, Avaya</td>
</tr>
</tbody>
</table>
## Technology Competencies

<table>
<thead>
<tr>
<th>Technology Domain</th>
<th>OEM Competencies</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating System Platforms - Desktop &amp; Servers</td>
<td>Microsoft, IBM, Novel, Red Hat, Citrix, SUSE Linux</td>
</tr>
<tr>
<td>Business Productivity Tools</td>
<td>Microsoft, Open Source, IBM</td>
</tr>
<tr>
<td>Unified Communications</td>
<td>Microsoft, IBM, Cisco, Juniper</td>
</tr>
<tr>
<td>Databases</td>
<td>MS SQL, Oracle, IBM Db2, MY SQL</td>
</tr>
<tr>
<td>Telephony &amp; Surveillance</td>
<td>Huawei, Avaya, Cisco, Juniper, Sony, Samsung, Zicom</td>
</tr>
<tr>
<td>Storage &amp; Backup</td>
<td>Veritas, Commvault, Double Take, Arcserve, EMC, IBM, Hitachi, HP, Tandberg, Netapp, Veeam</td>
</tr>
<tr>
<td>Messaging</td>
<td>Microsoft, IBM, Open Source, Google, Hosted and hybrid messaging solutions</td>
</tr>
<tr>
<td>Security</td>
<td>IBM, Checkpoint, Cisco, Symantec, Trend Micro, IronPort, McAfee, Websense, Juniper, Fortinet, Microsoft, SafeBoot, Fore Scout, Algosec, Sophos, Kaspersky</td>
</tr>
<tr>
<td>Virtualization (Server, Mobility, Desktop, Network, Storage)</td>
<td>VMware, Citrix, Microsoft, Red Hat</td>
</tr>
<tr>
<td>Cloud Computing</td>
<td>Microsoft, AWS, Google, NTT</td>
</tr>
<tr>
<td>Performance Management Solution for Network/Applications</td>
<td>Kemp, Citrix, Zoho Corp, Microsoft, CA, IBM, HP, Advent Net, BMC, Dell, Kaseya, Symantec</td>
</tr>
<tr>
<td>Enterprise Resource Management</td>
<td>CA, Zoho, Microsoft, IBM, LANDesk, HP, Dell, Symantec, BMC, Sapphire</td>
</tr>
<tr>
<td>Network &amp; Bandwidth Management</td>
<td>Blue Coat, Citrix, Kemp, Mind Array, Zoho Corp, IBM</td>
</tr>
<tr>
<td>PCs/Servers/Notebooks</td>
<td>Dell, Sony, IBM, HP, Lenovo, Apple, Acer</td>
</tr>
<tr>
<td>Applications Development &amp; Support</td>
<td>IEX-Total View, IEX Desktop Connect, Concerto, MS Navision, MS-CRM, eLogix, Microsoft Performance Point, SAP, Aspect Dialers, .Net, Java, SharePoint, HTML, Oracle Financial</td>
</tr>
<tr>
<td>Mobile Application Development</td>
<td>IOS, Android and Windows 8 compatible application design and development</td>
</tr>
</tbody>
</table>

## Microsoft Competencies

- **Gold Application Development**
- **Gold Data Platform**
- **Silver Cloud Platform**
- **Silver Cloud Productivity**
Awards and Recognitions

- Best Oracle Partner for Technology Sales
- Best Symantec Partner
- Best Microsoft Certified Solution Partner (4 times winner)
- Premier 100 Futurist 100 By Channel World Honoree in May 2017
- Super 50 Awards in Nov 2016 by SME Channels
- BEST Solution Partner – NORTH Award by Nutanix in Oct 2017
- FSPL bags contract from Govt. for eSign
- BEST Managed Service Provider of the Year in Jan 2018 by Tech Plus Media Publication
- BEST100 Partner Recognition Award in Nov 2017 by SME Channels
- Channelworld Premier 100 Honoree 2018
- DELL EMC Hall of Fame 2018

Vendor Awards
- Best Oracle Partner for Technology Sales
- Best Symantec Partner
- Best Microsoft Certified Solution Partner (4 times winner)

Technology Partners

- Odyssey
- Acer
- Adobe Systems
- AirTight Networks
- AlgoSec
- Amazon
- Arcserve
- Autodesk
- Blue Coat
- Check Point Software
- Cisco Systems
- Dell Software
- EMC
- eScan
- F-Secure
- FireEye
- Fortinet
- Google
- Hitachi
- Lenovo
- HP Software
- Huawei
- IBM
- Juniper
- Kaspersky
- McAfee
- Microsoft
- Mindarray Systems
- NetApp
- Novell
- Gemalto
- Oracle
- Palo Alto Networks
- Radware
- Red Hat Software
- SonicWall
- Sophos
- Symantec
- Symphony
- Tandberg
- Trend Micro
- Microsoft
- VASCO Data Security
- Veeam Software
- Verisign
- Veritas Software
- Vmware
- WatchGuard
- Websense
- WinMagic
Contact Us

Corporate Office
253, Okhla Industrial Estate, Phase III,
New Delhi - 110020

Branch Offices
○ Unit No. 270A, Tower B, SPAZE IT Tech Park, Sector-49, Gurugram, Haryana-122001.
○ Cabin No 43 A& B, Kaledonia, 1st Floor, Andheri East, Mumbai - 400069.
○ No. 13 Shop No.1, 1st Cross, Sivaji Nagar, Murugapakkam, Puducherry - 605004.
○ G13, Okay Plus, Speaces Malviya Industrial Area, Jaipur, Rajasthan - 302017.

Our Corporate Website: Please browse at [www.fspl.co.in](http://www.fspl.co.in) for latest updates

Social Media Connects: Like us on [Facebook](http://www.facebook.com) Follow us on [LinkedIn](http://www.linkedin.com) Subscribe on [YouTube](http://www.youtube.com)