

CERTIFICATE



This is to certify that the
Information Technology Service Management Systems of

FUTURESOFT SOLUTIONS PVT. LTD.

253, Okhla Industrial Estate, Phase-III, New Delhi-110020, India

has been found to comply with

ISO/IEC 20000-1:2018

This certificate is applicable to the following scope:

**Provide Solutions and Services in the Field of Managed Services &
System Integration.**

Certificate No.: I-ITSM201907001

Date of Initial Registration	25, July, 2019
Surveillance Audit on/before	25, June, 2020
Certificate Expiry	24, July, 2020
Recertification Due	24, July, 2022

A handwritten signature in black ink, appearing to be 'J. Singh'.

Authorized Signatory
BQC ASSESSMENT PRIVATE LIMITED
(formerly BQC Certifications)
202 DLF Galleria Mall, Mayur Vihar Phase-1 Extension
Delhi-110091

Website: www.bqccert.com, E-mail: info@bqccert.com

Accredited by International Accreditation Service

The validity of this certificate can be verified at www.bqccert.com or through info@bqccert.com. This